**Student Services Cheat Sheet**

Financial Aid or Student Scholarship Questions:

Financial Aid and Student Scholarships (facing out from the counter, Fin Aid is to the right)

828.227.7290 *tel*  
118 Killian Annex

Students who need to make payments:

Direct students to one of the computers in the OneStop lobby to make payments online

Student Accounts Office - Donna Jones  (Student Accounts is at the counter in Killian Annex)

119 Killian Annex   
(828) 227-7324 *tel*

Course registrations, withdrawals, or general advising questions:

Advising Center – top of the stairs and to the right

828.227.7753 *tel*

Student transcripts or graduation questions:

Registrar’s office – top of the stairs to the left

206 Killian Annex  
828.227.7216 tel

Questions about ASP, Catamount Gap, First Gen Student Services:

Mentoring and Persistence to Success (MAPS) office – top of stairs to the left

205 Killian Annex  
Phone: 828.227.7127 *tel*

Questions about First-Year Experience courses, transfer student support, OneBook events:

Office of Student Transitions – top of stairs to the right

224 Killian Annex  
Phone: 828.227.3017 *tel*

Questions about resources for students with disabilities:

Office of Accessibility Resources (OAR) – facing out from the counter, OAR is to the left

Suite 135 Killian Annex  
828.227.3886 tel

Orientation questions:

New Student Orientation - facing out from the counter, Orientation is to the left

1st Floor Killian Annex  
828.227.7735 *tel*