Tutoring Services Available from the Writing and Learning Commons

The Writing and Learning Commons provides the following services. Virtual appointments are available. For virtual appointments tutors will conduct sessions via Zoom, so please be sure you have a reliable internet connection and a quiet place to work from.

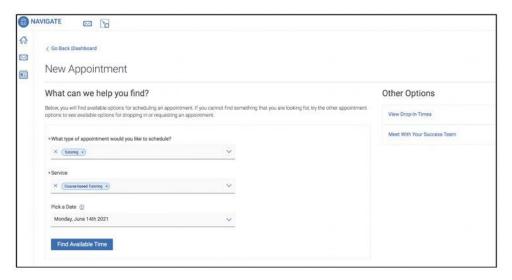
- Course tutoring
- Academic skills consultations
- Writing tutoring
- Spanish conversation assistance

How to Make an Appointment with a WaLC Tutor

- 1. Go to http://navigate.wcu.edu and sign in with your Catamount email username and password.
- 2. On the right-hand side of your Navigate homepage, click "Get Assistance."



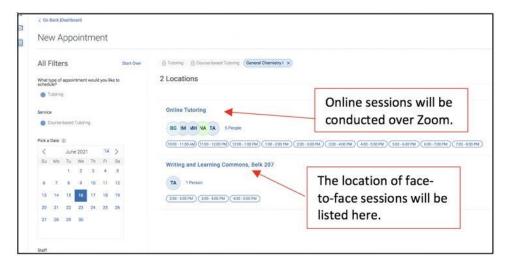
- 3. In the first drop-down menu ("What type of appointment would you like to schedule?"), select "Tutoring."
- 4. In the second drop-down menu ("Service"), select either academic skills consultation, course-based tutoring, writing tutoring, or Spanish conversation assistance.
- 4. In the third drop-down menu ("Pick a date"), select the date from the calendar that you wish to schedule your appointment.



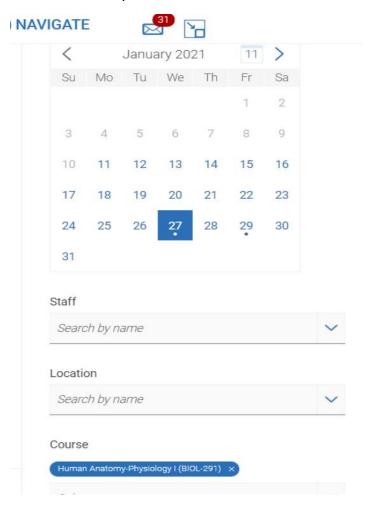
- 5. Click "Find Available Time". A list of available appointment times will appear along with the tutors that are available at each location. You can click the link next to the tutors' initials to see their full name.
 - a. Note: If you selected 'course tutoring', you must select the course you need tutoring for under the appropriate location for appointment times to show up.



- 6. If you want to schedule a virtual appointment, select an appointment time under 'Online Tutoring'.
- 7. If you want to schedule an in-person appointment, select an appointment time under the corresponding location.

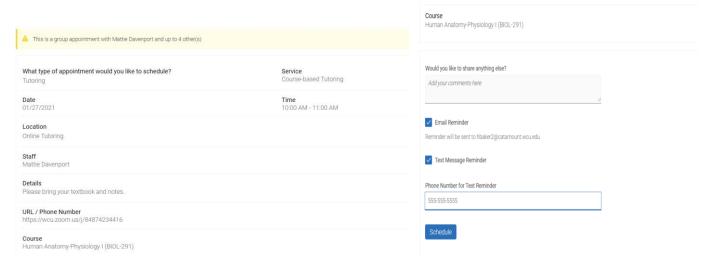


8. If you have a specific tutor you prefer to see, you can also enter their name or select it from the drop-down menu at the bottom left of the screen. You can also schedule via the tutor's personal availability link if they have provided their link to you.

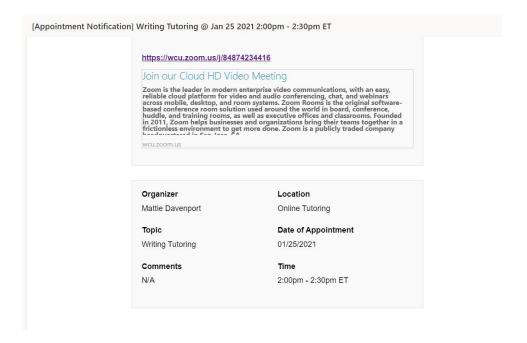


9. Select the time you want to schedule your appointment for to see the appointment details and to confirm.

- 10. Enter any comments you have for the tutor and your phone number if you wish to receive a text reminder.
 - a. IMPORTANT: Leave a comment for your tutor to let them know what you would like to discuss in your appointment. This will help to ensure that your tutor is prepared and that your time is spent efficiently.



- 11. Click "Schedule".
- 12. Once your appointment is scheduled you will receive a confirmation email with your appointment details. If you scheduled a virtual appointment, the Zoom link will be included.



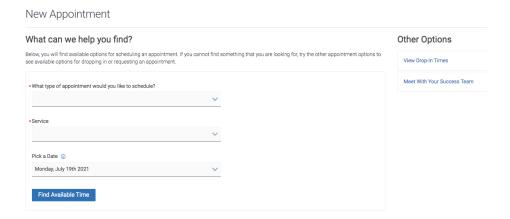
*Please Note:

- If you are scheduling a 30-minute appointment for Spanish conversation assistance or an academic skills consultation, you may schedule two back-to-back appointments to receive a full hour of help.
- Students are limited to no more than 1 hour of assistance at a time.

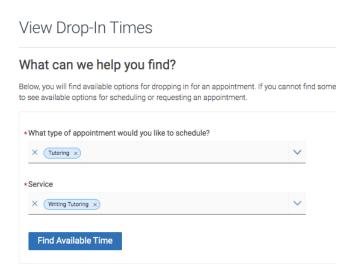
- 1. Go to http://navigate.wcu.edu and sign in with your Catamount email username and password.
- 2. On the right-hand side of your Navigate homepage, click "Get Assistance."



3. On the right-hand side of the screen click 'view drop-in times'.



- 4. In the first drop-down menu ("What type of appointment would you like to schedule?"), select "Tutoring."
- 5. In the second drop-down menu ("Service"), select the service you wish to view drop-in times for (Writing Tutoring, Course-based Tutoring, etc.)
- 6. Click 'Find Available Time'.



7. Select the location you want to view drop-in times for. If the location you are looking for is does not appear, that means there are no drop-in times available for that location.

Writing and Learning Commons, Belk 207

Don't see anything that works for you?

Schedule an Appointment

There may be other locations that support scheduling Appointments.

Writing and Learning Commons, Belk 207

Jordan Rains

Friday

2:00 PM - 6:00 PM

June 28, 2021 - July 30, 2021

Tuesday, Thursday

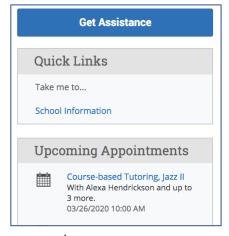
9:00 AM - 6:00 PM

June 29, 2021 - July 30, 2021

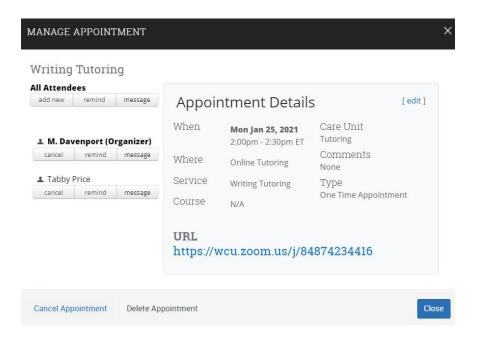
You can come in as a walk in or make an appointment.

Cancel an Upcoming Appointment

- 1. Go to http://navigate.wcu.edu and sign in with your Catamount email username and password.
- 2. On the right hand side of the screen, find the "Upcoming Appointments" box.



- 3. Click on the appointment you wish to cancel.
- 4. Click "Cancel Appointment" in the lower left-hand corner of the details box that pops up.



- 5. In the drop-down menu under "Reason," select "Student Cancelled."
- 6. Leave a comment explaining why you are cancelling the appointment.
- 7. Click "Mark as Cancelled" to cancel the appointment.

