

Haven Frequently Asked Questions

What is Haven?

Haven is an online program that addresses the critical issues of sexual assault, relationship violence, stalking, and sexual harassment. The program uses non-opinionated tone and style to provide important prevention skills and strategies to all students around issues associated with sexual misconduct. Western Carolina University has a commitment to being proactive in the prevention and education efforts regarding the health and safety of our students.

Why do I have to take this?

To assist with our goals as a community, WCU has implemented Haven as a part of our sexual violence prevention initiatives. As part of our comprehensive prevention program for WCU students, and our commitment to provide a supportive learning environment that fosters a safe and healthy relationship among students, Western Carolina University requires students to complete Haven. The online course will empower students to make well-informed decisions about issues that affect their college years and beyond. Haven also allows WCU to remain compliant with Federal Law, which requires all colleges and universities to make their students aware of policies and resources related to sexual assault and other

How do I log in?

Login instructions and due dates will be sent to your Catamount email account. The directions to log into Haven are:

- Go to **haven.wcu.edu** and log in with your WCU credentials
 - Your username is your email account user name (everything before @)
 - Your password is your email password
- On the registration page, you may be asked for additional information to complete the creation of your account. You will **NOT** need to create an additional username or password.
 - Select the appropriate group from the drop-down menu
- You may log in and out of the course at the end of each section. Section ends are marked with a “NEXT” button. **DO NOT log out until you click the “NEXT” button or you will have to repeat the section you have just gone through.**
- NOTE: There are 2 parts to this course. Part 2 will open up 30 days after Part 1 is completed.

How long does this course take?

Haven has 2 parts. Part 1 takes approximately 45 minutes to 1 hour to complete. Part 2 is about 5 to 10 minutes long.

You do not have to do the course in one sitting. Haven is divided into smaller modules. You can complete a module in about 5 to 10 minutes. As long as you complete a module in its entirety, you will be able to log back in later and begin the next module.

What will I learn in this course?

After completing Haven you will:

- Be able to define sexual assault, dating violence, and stalking.
- Be aware of ways that you can make a difference around gender-based violence.
- Be equipped to recognize potentially dangerous, real-life scenarios.

- Have an understanding of the role alcohol plays around consent.
- Haven information about the resources available on campus.

When do I have to complete this?

Due dates for Haven vary. Check your email for specific due dates.

I just finished Part 1 of the course. Can I do Part 2 right away?

No. There is a 30 day intersession between part 1 and part 2 of the program. The program format is:

- Pre-course assessment
- Course (Part 1)
- 30-day wait period (intersession)
- Post-course assessment (part 2)

What is an intersession?

After you complete Part 1 of Haven you must wait 30 days to complete Part 2.

Why do I have to wait 30 days between Part 1 and Part 2?

The course is designed to see what you know before you take it. The post-assessment in Part 2 checks your understanding after you have had time to process the material. This pre- and post-assessment helps WCU to determine if the courses are effective.

Can you waive the 30 day wait period?

No. The 30-day wait period is built into the program and cannot be edited by our office.

What happens if I do not complete Haven on time?

If you do not complete Haven by the due date, a hold will be placed on your student account which will prevent you from registering on-time for classes the following semester.

I've already taken this course at a previous school. Do I have to take it again?

If you have already completed Haven at another university or college, you do not have to take it again as long as:

1. You took the course within the last year
2. You can provide proof of its completion

What is considered proof?

You must submit, either physical copy or via email, your completion page. You can access this information by logging back into Haven and printing. If you cannot access Haven any longer, please contact the Coordinator of your previous institution to receive proof of completion.

Things that should be included on the document:

- Your name
- Date of Completion
- Your institution's name

Who has to take this course?

All incoming students, regardless of age, are required to complete Haven. This includes:

- First-Year
- Transfer
- Distance Learner

I'm only taking 1 class this semester. Do I still need to take this course?

Yes.

Will my information be private?

The course may include questions to help personalize your experience and measure your attitudes and behaviors. All responses are confidential; the school will only receive information about the student body as a whole and will never see any individual student's answers.

I am a survivor and am concerned about taking this course. What should I do?

We recognize that talking about sexual assault can be difficult, and want to acknowledge that some of you may have had personal experience with sexual assault. If taking this module is difficult or triggering for you, please know that there are resources on campus to support you, even prior to your arrival to campus.

If you prefer not to answer some or all of the questions in the course, you can choose to leave them blank and you will not be penalized for nonparticipation of the survey. We know that learning more about this topic can be difficult, and incoming students are encouraged to access campus resources as they feel comfortable.

Who can I contact if I have questions?

If you have questions regarding the course, please contact the Department of Student Community Ethics at 828.227.7234.

If you cannot log into the program with your Catamount email information, please contact WCU IT Department at 828.227.7487

If you are having technical issues with the Haven website, please contact Everfi Support at 1.866.384.9062