Form 1: Prioritized List of One-Time Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Advising Center

Instructions: List all one-time budget requests in priority order. Complete and attach a

Justification: One-Time Budget Request (Form 2) for each item listed.

Priority	Budget Request	Cost
Number		
1	Re-Enrollment Call Center	\$1,701
2	Year of the Advisor	\$8,000
3	Marketing Material	\$2,500
4	Office Laptops (3 count)	\$3,900
5	Apple IPad (5 count)	\$3,600
6	Advisng Calendar/Event Display Monitor	\$2,500
7	Waiting room furniture	\$2,000
-		
	Total	\$24,201

Division: Academic Affairs

Department / Unit: Advising Center

Priority Budget Request

Instructions: One page per item listed on Form 1.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Strategic Initiative(s) Cost

Number		Number (e.g. 3.1.2)	
•		1.1.1, 1.1.7, 1.5.2,	
1	Re-Enrollment Call Center	1.6.6	\$1,701
Briof luct	ification: To increase enrollment of students currently at WCU and	those eligible to return	
	Students not currently enrolled at WCU that are in a position to return a		o opoluina
	n, courses, majors, etc. This student run call center will contact current		
	ng term as well as potential students who are eligible to return to WCU.		
	ents who are eligible and have not registered for the following term. An		
	not enrolled in more than 2 years and can potentially return under the a		
	e to follow-up with questions the former student may have or direct ther by foster a desire to return to WCU based on knowledge of programs at		
	ormer students within our area and outside of our region.	ia ocivioco aria fallili tric ot	addational
	•		

VC Priority #	
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Division: Academic Affairs

Department / Unit: Advising Center

Instructions: One page per item listed on Form 1.

Each justification MUST link to at least one specific strategic initiative from the WCU Strategic Plan, 2020

- Vision: Focusing our Future. Justification narrative below must:
- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

2	Year of the Advisor	1.1.5, 1.2.2, 1.2.5, 3.2.5,	\$8,000
Priority Number		Strategic Initiative(s) Number (e.g. 3.1.2)	Cost

Brief Justification: Promote Advising at WCU and the functions of the new SSC Campus system

Purpose: The Year of the Advisor campaign will have a multipronged approach to improve advising at WCU. This campaign will align with the implementation of the new Student Success Collaborative Campus as well as focus on the role of advising at WCU. The academic year will highlight effective and innovative advising practices and share those with faculty and professional advisors. This will also be a mechanism to promote professional advisors as liaisons for faculty and departments. The start of the year will involve a heavy marketing and training campaign for the SSC Campus, which will promote buy-in on the part of faculty advisors on campus. T-shirts for all faculty advisors will be generated. The front of the shirts will have the WCU logo and the reverse of the shirts will read: "Whee build success through advising." This will embody the advising mission at WCU as well as link the shirts to the "success" collaborative. Each month of the academic year a faculty advisor will be selected and spotlighted on their use of the SSC (alerts, notes, appointments, referrals,...) and/or their advising practices. At the end of the Spring and Fall semester students will have the opportunity to select an advisor for an advising ward. The award will be a \$250 dollar WCU student store gift card and a certificate of excellence in serving WCU.

VC	Priority	#
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Division: Academic Affairs

Department / Unit: Advising Center

Instructions: One page per item listed on Form 1.

Priority Budget Request

VC Priority #_____

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Strategic Initiative(s)

Cost

Numbe	or and a second	Number (e.g. 3.1.2)	
3	Marketing Material	1.4.4, 1.6.1,1.6.6	\$2,500
3rief Ju	stification: Marketing materials to connect potentia	al students with WCU (academics and ad	vising)
Recalab commur The mat	e: Materials needed to Enhance our Presence and improprate, Open House, Advising Day, Finish in Four, & Prenication will foster a seamless transition as students transferials and information giving by advisors can foster a region in the number of new freshmen and transfer students.	Professional Outreach. The increased conn sfer from their current community College in	ection and nto WCU.

Division: Academic Affairs

Department / Unit: Advising Center

Instructions: One page per item listed on Form 1.

VC Priority #_____

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
4	Office Laptops (3 count)	1.1.4, 1.4.4, 2.1.1	\$3,900
Brief Jus	ification: New laptops are needed for out of office use (orientation	n and off-site visits)	
Purpose: center. T presentati	Laptops are an essential tool for our office to work with students, faculty pical advising circumstances that require a laptop are: orientation, classons, trainings for students and faculty (Registration, Liberal Studies and nunity colleges.	, and staff outside of our ac sroom and residence hall	-

Division: Academic Affairs

Department / Unit: Advising Center

Instructions: One page per item listed on Form 1.

VC Priority #____

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
5	Apple IPad (5 count)	1.1.4, 1.4.4	\$3,600
	ification: To provide the same technology currently This added technology will allow advising center staff me		
connect cu	arrent and potential students with WCU and its resources		

Division: Academic Affairs

Department / Unit: Advising Center

Instructions: One page per item listed on Form 1.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Priority Number		Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
		2.1.3, 2.3.4, 2.3.5,	
7	Advising Calendar/Event Display Monitor	5.3.1	\$2,500
	•		

Brief Justification: LCD display can provide academic and campus event information to students on 2nd floor of

Purpose: Digital signage in the Advising Center waiting area is needed for the following reasons:

- · Reduce clutter and confusion with handouts
- More efficacious, clearer, more concise and faster for campus communications
- Promote events for various departments at WCU
- Enhance recruitment, as well as alumni and public relations
- Emergency alerts
- · Display student and faculty spotlight for WCU

VC Priority #		

Division: Academic Affairs

Department / Unit: Advising Center

Instructions: One page per item listed on Form 1.

VC Priority #_____

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
6	Waiting room furniture	2.1.1	\$2,500
Brief Just Purpose: 0 make for a	ification: New waiting room furniture can increase current lobby furniture is outdated, worn, stained and more welcoming environment and better space utilizexcellence.	e the level of comfort and perception of ou in need of upgrade. We feel like new furniture	r center would

Form 3: Prioritized List of Recurring/Ongoing Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Advising Center

Instructions: List all recurring/ongoing budget requests in priority order. Complete and attach a *Justification: Recurring/ Ongoing Budget Request* (Form 4) for each item listed. Form originator should calculate and include fringe benefits of 22.97%. In addition, for each new 1.0 FTE, include \$5,471 for the employer portion of health insurance.

Priority	Budget Request	Cost
Number		
1	Academic Advisor Finishline/Outreach	\$38,000
2	Community College Outreach	\$1,900
3	FInishLine - Application Fee (40 applications * \$65)	\$2,600
4	Non-enrolled student Marketing	\$2,100
5	Professional Development	\$2,000
	Total	\$46,600

Division: Academic Affairs

Department/Unit: Advising Center

Instructions: One page per item listed on Form 3.

Each justification MUST link to at least one specific strategic initiative from the WCU Strategic Plan, 2020 Vision: Focusing our Future. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

B0000000000000000000000000000000000000		Strategic Initiative(s)	Cost
Number		Number (e.g. 3.1.2) 1.5.4, 1.6.1, 1.6.3,	
1	Academic Advisor - Finishline/Outreach	1.6.6, 1.6.8, 2.1.1	\$38,000

Brief Justification: Additional advisors can provided specific outreach to transfer and returning student Purpose: As an institution that accepts many transfer students annually, 1,321 in Fall 2014, it is crucial to offer services to enhance academic programs and assist students who will potentially transfer to WCU. This position will serve those students who are potential Catamounts, as well as those admitted and enrolled at WCU. This position will provide a seamless transition for this targeted population to WCU. The academic advising load for this advisor will be reserved for the transfer student population only and not include program/major specific advisees included with the freshman class.

VC	Priorit	y #_
		"

Division: Academic Affairs

Department/Unit: Advising Center

Instructions: One page per item listed on Form 3.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 Vision: Focusing our Future. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

Priority Number		Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
		1.1.2, 1.1.7, 1.4.4,	
		1.5.4, 1.6.3, 1.6.6,	
2	Community College Outreach	1.6.8, 2.1.3	\$1,900

Brief Justification: Outreach can increase the number of transfer students at WCU

Purpose: Community College outreach will allow for Professional Advisors to visit top feeder community colleges for WCU and meet with potential transfer students. This will increase a seamless transition to WCU as well as potentially increase the number of hours taken at WCU when students transfer as a result of reducing the assumption that students need to complete an Associate's Degree prior to applying to WCU. This interaction can also promote students enrolling at WCU in a summer term initially to transition into our campus environment. Visiting and providing information/marketing materials will inform our community college feeders about the various educational opportunities that exist at WCU and foster relationships for future engagement. This includes materials to be used at outreach evets as well as travel expenses.

VC	Priority	#		

Division: Academic Affairs

Department/Unit: Advising Center

Instructions: One page per item listed on Form 3.

VC Priority #____

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
3	Finish Line - Application Fee (40 applications * \$65)	1.4.4, 1.6.6, 1.6.8, 2.1.3	\$2,600
Purpose: 1 Financial s due to a re	ification: Offsetting the cost of reapply to WCU can provide he Finish Line is a degree completion program for students we support for students in waiving their application fee can increase duction of initial cost. I propose that offsetting the cost of return udents and their futures. The application fee can be waived for	ho did not finish their bachelor's de te the opportunity for them to enroll ning students is warranted to impro	grees. at WCU ve the live

Division: Academic Affairs

Department/Unit: Advising Center

Instructions: One page per item listed on Form 3.

Budget Request

Priority

Number

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

Strategic Initiative(s)

Number (e.g. 3.1.2)

Cost

		1.1.7, 1.5.2, 1.6.6,	
4	Non-enrolled student Marketing	1.6.8	\$2,100
rief Jus	tification: Marketing materials (mailers) can reconnect with forme	r students	
urpose:	Marketing materials (postcard mailers and postage) are needed to conn	ect former WCU students	and remine
em of th	e educational opportunities that Western Carolina has to offer. This cor	nmunication will allow stud	ents the
ontact in	formation to begin the process of returning to WCU.		

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Division: Academic Affairs

Department/Unit: Advising Center

Instructions: One page per item listed on Form 3.

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
5	Professional Development	1.1.1, 1.2.4, 2.1.1, 4.2.1	\$5,000
Brief Just	tification: Keep advisors connected with member	ships and conferences in field	
Purpose: I the remair	Fees are needed to pay for memberships to professioning funds will allow for advisors to attend conferences with trends in higher education.	nal organizations associated with advising	In addition, n to stay

/C Priorit	y #	
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Form 3: Prioritized List of Recurring/Ongoing Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Office of Disability Services

Instructions: List all recurring/ongoing budget requests in priority order. Complete and attach a *Justification: Recurring/ Ongoing Budget Request* (Form 4) for each item listed. Form originator should calculate and include fringe benefits of 22.97%. In addition, for each new 1.0 FTE, include \$5,471 for the employer portion of health insurance.

Priority	Budget Request	Cost
Number		
2	Graduate Assistantship	\$9,000
		· · · · · · · · · · · · · · · · · · ·
	Total	\$9,000

Division: Academic Affairs

Department/Unit: Office of Disability Services

Instructions: One page per item listed on Form 3.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 Vision: Focusing our Future. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

Number		Strategic Initiative(s) Number (e.g. 3.1.2)	0031
2	Graduate Assistantship	1.6.5, 1.6.6,	\$9,000

Brief Justification:

ODS serves approximately 400 students each semester, providing intakes, managing documentation, writing accommodation letters, acquiring alternate format texts, loaning and managing assistive technology, coordinating accommodations, coaching, consulting, and providing case management. Additionally, we serve faculty and staff, providing training and serving as resources regarding accommodation and accessibility issues. We are planning several additional initiatives such as expanding coaching services and creating a mentor program. A graduate assistant can gain valuable experience and knowledge about academic support services for this population, as well as providing programming assistance, assessment, coaching, and case management services (under supervision). Graduate students from Higher Education Student Affairs, Counseling, and School Psychology would be especially good fits for this department. However, it has been difficult for the department to attract graduate assistants because we have no funds to support them. Having a line of funding would ensure that we had consistent GA's available to enhance their learning and support program initiatives.

This would address the following strategic initiatives: Goal 1.6 "Attain a student population that balances the University's commitment to access, its responsibility for student success..."; Initiative 1.6.5 "enhance support for scholarships, graduate assistantships, and student research to attract and retain students who are prepared for the rigors of a Western Carolina educational experience"; Initiative 1.6.6 "Increase the diversity of the student body and ensure campus resources necessary to support a diverse student body in order to serve the needs of the changing demographics of the region and state and to enhance the educational experience of all students"; Goal 2.1 "Foster a student-centered campus culture that emphasizes academic excellence, personal growth, networking opportunities, and global and social awareness"; Initiative 2.1.1 "Ensure that the mission of every academic support and student services unit espouses academic excellence as a primary emphasis"; Initiative 2.1.3 "Align, and where appropriate consolidate academic support and experiential learning services to ensure consistent, interconnected, and efficiently provided assistance to students"; Initiative 2.1.4 "Develop and/or formalize mentoring programs that help students develop a sense of personal, intellectual, and professional identity."

VC	Priority	#

Form 3: Prioritized List of Recurring/Ongoing Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Office fo Disability Services

Instructions: List all recurring/ongoing budget requests in priority order. Complete and attach a *Justification: Recurring/ Ongoing Budget Request* (Form 4) for each item listed. Form originator should calculate and include fringe benefits of 22.97%. In addition, for each new 1.0 FTE, include \$5,471 for the employer portion of health insurance.

Priority	Budget Request	Cost
Number		
1	Administrative Support Associate (25 hours/week)	\$13,000
2	Graduate Assistantship (\$4500 per semester)	\$9,000
		<u> </u>
	Total	\$22,000

Division: Academic Affairs

Department/Unit: Office of Disability Services

Instructions: One page per item listed on Form 3.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

Priority Number		Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
1	Part-time Administrative Support Associate	2.1.4	\$13,000

Brief Justification:

How the request meets program need: ODS currently has 400 students registered with our office. For approximately 325 of our students, we write accommodation letters (average of 4-5 per student) each semester. Additionally, our office provides comprehensive services for all 400 ODS students that include: coordination of accommodations, loan of assistive technology, obtaining texts in alternate format, note-taking support, consultation, referral, academic coaching, coordination of special accommodations (such as ASL interpreters), and accommodated test proctoring. From fall 2013 to fall 2015, the number of tests proctored by our office increased by 165%. Since fall 2014, the number of tests proctored by our office has increased by 25-27% per semester. Each of these tasks/services require time-intensive organization, coordination, and attention to detail. These duties are currently being performed by the Director and Assistant Director of ODS. While we do hire student workers to provide reception duties, many of these tasks cannot be performed by student workers due to the sensitive and confidential nature of the material. Our office has plans to expand our services to increase our capabilities for coaching students (2.1.1) and develop a mentoring program (2.1.4), as well as to increase focus on assessment (1.6.2), faculty training (4.2.1, 4.2.3), and campus-wide diversity and disability awareness and accessibility (1.6.6). With the current workload and administrative support level, it is prohibitive for the Director and Assistant Director to work on such innovations. Responsibilities of the position requested: The administrative support associate would have responsibility for ordering/purchasing, financial data-keeping, business communications, meeting logistics, calendar and scheduling. Additional program responsibilities would include managing assistive technology inventory and check-out procedures; coordinating alternate format text acquisition and distribution; data management for assessment (1.6.2); and coordination of accommodated test proctoring (including scheduling of rooms, proctors, readers, assistive technology, and the exams themselves). How the request meets the strategic plan: In addition to those previously mentioned, an administrative support associate would provide ODS with the organization and logistical support for the following initiatives: Goal 1.6 "Attain a student population that balances the University's commitment to access, its responsibility for student success"; Initiative 1.6.6 "...ensure campus resources necessary to support a diverse student body in order to serve the needs of the changing demographics of the region and state and to enhance the educational experience of all students"; Goal 2.1 "Foster a student-centered campus culture that emphasizes academic excellence, personal growth, networking opportunities, and global and social awareness"; Initiative 2.1.1 "Ensure that the mission of every academic support and student services unit espouses academic excellence as a primary emphasis"; Initiative 2.1.3 "Align, and where appropriate consolidate academic support and experiential learning services to ensure consistent, interconnected, and efficiently provided assistance to students".

VC Prioritv #

Form 5: University-wide Initatives 2016-17

Division: Academic Affairs

Department/Unit: Office of Disability Services

Instructions: List recommended university-wide initiatives budget requests in priority order. Complete and attach a *Justification: University-wide Initiatives Budget Request* (Form 6) for each item listed. Form originator should calculate and include fringe benefits of 22.97%. In addition, for each new 1.0 FTE, include \$5,471 for the employer portion of health insurance.

Priority Number	Budget Request	Cost
	Dood 9 Write literacy and trans	
	Read&Write literacy software	
	one-time: site license for unlimited downloads	\$8,310
	annually: support and maintenance to include upgrades	\$1,250
	Total	° \$9,560

Form 6: Justification: University-wide Initatives 2016-17

Division: Academic Affairs

Department/Unit: Office of Disability Services

Instructions: One page per item listed on Form 5.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 Vision: Focusing our Future. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

1 Read&Write literacy software	1.2.3, 1.6.6	00 000
	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost

Brief Justification:

Read&Write is a literacy support software and assistive technology that helps students improve proficiency in reading, writing, and self-editing, as well as with research and study skills. This software provides a text-tospeech feature with natural voices in a variety of languages and allows students to interact with text through features that include highlighting, outlining, dictionary functions, fact finding, fact mapping, and more. Read&Write can be an essential and effective tool for students with disabilities, especially those with print disabilities, such as visual impairments, learning disabilities, and processing issues (such as are seen with severe ADD/ADHD and Autism Spectrum Disorders). Approximately 400 students are registered with the Office of Disability Services. Of those students 43% have ADD/ADHD and 31% have learning disabilities. Further, 16% have a combination of ADD and LD, 6% have Autism Spectrum Disorders (ASD), and 4% have a combination of ASD and ADD or LD or all three. Significant visual impairments/blindness impacts 2% of ODS students. The text-to-speech feature of Read&Write is a powerful assistive technology to help these students with the alternate format texts we provide (in fall 2015 we obtained 85 textbooks for 31 students). Additionally, this software will be of benefit not only to students registered with our office, but also to students with disabilities not identified to our office, to international students and English-language learners, first-generation college students, students who are underprepared for the writing and study demands of college, and students who may be struggling academically. This supports initiative 1.2.3 "incorporate writing and research into all levels of the curricula"; initiative 1.6.6 "increase the diversity of the student body and ensure campus resources necessary to support a diverse student body in order to serve the needs of the changing demographics of the region and state and to enhance the educational experience of students"; and initiative 2.1.3 "align, and where appropriate, consolidate academic support and experiential learning services to ensure consistent, interconnected, and efficiently provided assistance to students".

VC	Priority	#

Form 1: Prioritized List of One-Time Budget Requests 2016-17

Division: Academic Affairs; Student Success

Department/Unit: First Year Experience

Instructions: List all one-time budget requests in priority order. Complete and attach a

Justification: One-Time Budget Request (Form 2) for each item listed.

Priority	Budget Request	Cost
Number		
2	Computer replacement for the FYE front office desk.	\$800
,		

	Total	\$800

Division: Academic Affairs; Student Success

Department/Unit: First Year Experience

Instructions: One page per item listed on Form 1.

VC Priority #_____

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from administrative and/or accreditation review.

Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
2	Computer replacement for FYE office front desk	2.2.3 & 5.4.1	\$800
	ification: It computer is 6 year old. IT has worked on it several times and grade is the best solution to ongoing issues with connectivity ar		? - 41-
front door through sy support is and admin	to our customer service and needs to be maintained with efficients over the phone with prospective stems as we address questions over the phone with prospective critical to the successful growth of summer and other new progressive support." Also: Initiative 5.4.1: Establish and systems technology that accommodates operational support, replacements.	ency and the ability to promptly navi re students. grams. [2.2.3: "ensuring necessar tematize a sustainable funding mod	gate ∃ Logistical y logistical el for

Form 3: Prioritized List of Recurring/Ongoing Budget Requests 2016-17

Division: Academic Affairs - Student Success

Department/Unit: First Year Experience

Instructions: List all recurring/ongoing budget requests in priority order. Complete and attach a *Justification: Recurring/ Ongoing Budget Request* (Form 4) for each item listed. Form originator should calculate and include fringe benefits of 22.97%. In addition, for each new 1.0 FTE, include \$5,471 for the employer portion of health insurance.

Priority	Budget Request	Cost
Number 1	Administrative Current Associate (4/9 to add to severe 4/9)	
	Administrative Support Associate (1/2 to add to current 1/2)	\$14,400
	Fringe benefits of 21.88%	\$3,151
	employer portion of health insurance	\$5,400
	Total	\$22,951

Division: Academic Affairs; Student Success

Department/Unit: First Year Experience

Instructions: One page per item listed on Form 3.

Each justification MUST link to at least one specific strategic initiative from the WCU Strategic Plan, 2020 Vision: Focusing our Future. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from administrative and/or accreditation review.

1	Administrative Assistant Position (1/2 addition)	2.1.1, 2.2.3, 2.3.2	\$22,951
Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost

Brief Justification:

How the request meets the program need.

FYE currently is afforded a half-time position that was hired within the recommendation of the re-organization of Academic Affairs in the spring of 2013 to support program needs in the FYE office effective within the spring 2013 budget process dates. Over the past two years, the FYE office was charged with responsibility for four new or enhanced student success program initiatives: new FYE Summer learning Communities which have moved from 0 to 100 students enrolled by year 2, seeing a 55% enrollment increase between the first and second summer. The new enrollment targets are to again increase by 50%. This one aspect alone justifies our need for additional help. In addition, we have enhanced new targeted initiatives for First Generation College Students (FGCS); new targeted programs for Transfer students; and continue to manage the administration of the first-year student common reading program. Beyond those 'new/continuing' areas of responsibility, the FYE office also has responsibility to sponsor the Chancellor's List Awards event twice per year which is also a major administrative task that would benefit greatly from administrative support. Each of these initiatives involves logistical support that is time-intensive and requires careful attention to detail with responsible follow-up to monitor student participation. Therefore, the FYE office requests our half-time administrative support position be expanded to a full-time postion.

How the request meets the Strategic Plan

An administrative support associate will allow FYE to address specific strategic directions through organizational and logistical support, as well as via marketing campaigns and student programming, addressing these goals:

- GOAL 2.1: Foster a student-centered campus culture that emphasizes academic excellence, personal growth, networking opportunities, and global and social awareness.
- GOAL 1.6: Attain a student population that balances the University's commitment to access, its responsibility for student success, and ensures the sustainability of University funding.

Overview of responsibilities for the position requested:

Some of the added responsibilities include more time needed for traditional office management/support functions such as reception, budget/purchasing, business communications, meetings logistics, calendar and scheduling, etc. [2.1.1] Other responsibilities involve project management for multiple events associated with First Generation and Transfer student populations; data management to monitor enrollment in summer learning communities.

student populations; data management to monitor enrollment in summer learning communities.	
☐ Project /program management for student programming /events [2.3.2]	
Data management for assessment, prioritization, and persistence: [1.6.2]	
☐ Logistical support is critical to the successful growth of summer and other new programs.	[2.2.3: "ensuring
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Form 1: Prioritized List of One-Time Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Registrar / One-Stop

Instructions: List all one-time budget requests in priority order. Complete and attach a

Justification: One-Time Budget Request (Form 2) for each item listed.

Priority	Budget Request	Cost
Number		
1	Student Wage Money	\$20,000
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f		
	Total	\$20,000

Form 1: Prioritized List of One-Time Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Registrar

Instructions: List all one-time budget requests in priority order. Complete and attach a *Justification: One-Time Budget Request* (Form 2) for each item listed.

Priority	Budget Request	Cost
Number		
1	Ad-Astra Stragetic Check-up (option 1, with Platinum Analytics)	\$20,000
1	Ad-Astra Stragetic Check-up (option 2, stand alone)	\$40,000
2	Replacement Workstations	\$7,200
3	48" Round Work Table	\$1,200
4	Directory of International Institutions	\$1,000
5	Replacement iPad	\$750
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	Total	\$70,150

Form 3: Prioritized List of Recurring/Ongoing Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Registrow

Instructions: List all recurring/ongoing budget requests in priority order. Complete and attach a *Justification: Recurring/ Ongoing Budget Request* (Form 4) for each item listed. Form originator should calculate and include fringe benefits of 22.97%. In addition, for each new 1.0 FTE, include \$5,471 for the employer portion of health insurance.

Priority	Budget Request	Cost
Number		
1	Fix Structural Deficit (Student Wage Money)	\$20,000
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	Total	\$20,000

Form 3: Prioritized List of Recurring/Ongoing Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Registrar

Instructions: List all recurring/ongoing budget requests in priority order. Complete and attach a *Justification: Recurring/ Ongoing Budget Request* (Form 4) for each item listed. Form originator should calculate and include fringe benefits of 22.97%. In addition, for each new 1.0 FTE, include \$5,471 for the employer portion of health insurance.

Priority Number	Budget Request	Cost
Number 1	Ad Astra Platinum Analytics SaaS	\$45,000
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	Total	\$45,000

Division: Academic Affairs

Department/Unit: Registrar /OnuStop

Instructions: One page per item listed on Form 3.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 Vision: Focusing our Future. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

	Student Wage Money for OneStop	5.1.1 and 4.3.3	
Priority Number		Strategic Initiative(s) Number (e.g. 3.1.2)	Cost

Brief Justification:

There is a long-standing structural deficient problem in the OneStop budget related to student wages. The OneStop relies on well-trained student workers to provide services.

The OneStop has a ten-year staffing history of 40 man-hours per week of student assistants. Student are well-trained with formal on-boarding. They are closely monitorerd and provide front-line coverage for the phone and OneStop inbox. They are a second-line resource for walk-in coverage. Experienced student workers are occasionally called in to cover the counter services when no professional staff are available. They cannot cashier, and do not advisor or answer financial aid question. The nature of the work students perform is such that it requires considerable training and mutliple students to provide coverage throughout the day. Term-to-term retention is necessary for operations.

This recurring request is being put forward with one-Time request for 2015/2016. The one-time request will be with drawn if recurring funding is received.

Note of Special Interest: The University is currently recruiting for a new OneStop Director. The institution should consider carefully the implecations of saddling a new director with a structural budget deficiet that seven-fold greater than the non-salary operation budet of the unit. Operating at its current level of service without a student workforce is not possible.

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Division: Academic Affairs

Department / Unit: Registrow

Instructions: One page per item listed on Form 1.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

270-2000-00-000000000 0 -86-00	Budget Request	Strategic Initiative(s)	Cost
Number		Number (e.g. 3.1.2)	
		1.6.2, 1.6.7, 1.6.8, and	
	Ad Astra Strategic Check-up Plus Consulting	5.3.1	\$40,000

Brief Justification:

A customized institutional study and presentation of findings that baseline academic operations by analyzing instructional capacity and course offering trends. Offers actionable data and a benchmark agins the Higher Ed Scheduling Index (HESI) peer database.

Consultants gatehr data from Banner IS and team and then use a proprietary system of metrics to benchmark current scheduling efficiencies, document inefficiencies, identify cost savings opportunities, potential areas for increasing capacity, velocity to completion, and right-sizing of offering to enrollments by department and program.

Includes change management consultinng to help working teams develop a framework for incorporating data into the scheduling process, inform scheduling policy, and achieve goals in scheduling efficiency and student outcomes.

Cost is reduced to \$20,000 if purchased in conjuction with SaaS Platinum Analytics

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Division: Academic Affairs

Department/Unit: Registrar

Instructions: One page per item listed on Form 3.

Each justification MUST link to at least one specific strategic initiative from the WCU Strategic Plan, 2020 Vision: Focusing our Future. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

Priority Number		Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
1	Platinum Analytics Annual Subscription (3 yr min)	1.6.2, 1.6.7, 1.6.8, and 5.3.1	\$45,000

Brief Justification:

Platinum Analytics is a SaaS solution providing predictive analytics for course scheduling. It incorporates historical, degree audit, student progress and student plan data to prsent business intelligence that informs the creation of a student aligned course schedule.

Users recieve reports, access to data visulizations and ongoing consultation to apply individualized rections throughout the scheduling and registration periods.

throughout the scheduling and registration periods.	
Solution is vendor-hosted.	

Division: Academic Affairs

Department / Unit: Registrar/One-Stop

Instructions: One page per item listed on Form 1.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

1	Student Wage Money for OneStop	4.3.	\$20,000
Priority Number		Strategic Initiative(s) Number (e.g. 3.1.2)	Cost

Brief Justification:

There is a long-standing structural deficient problem in the OneStop budget related to student wages. The OneStop relies on well-trained student workers to provide services.

The OneStop has a ten-year staffing history of 40 man-hours per week of student assistants. Student are well-trained with formal on-boarding. They are closely monitorerd and provide front-line coverage for the phone and OneStop inbox. They are a second-line resource for walk-in coverage. Experienced student workers are occasionally called in to cover the counter services when no professional staff are available. They cannot cashier, and do not advisor or answer financial aid question. The nature of the work students perform is such that it requires considerable training and multiple students to provide coverage throughout the day. Term-to-term retention is necessary for operations.

This request is being put forward as a one-Time request for 2015/2016 as well as a recurring request. The one-time request will be with drawn if recurring funding is received.

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Division: Academic Affairs

Department / Unit: Registror

Instructions: One page per item listed on Form 1.

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
Replacement Workstations for Regi	5.3.1 and 5.4.1	\$7,250
ification:		
five workstations in use by the Registrar's staff whose pe	erformance is significantly diminished and	need to be
	Replacement Workstations for Regi	Replacement Workstations for Regi 5.3.1 and 5.4.1

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Division: Academic Affairs

Department / Unit: Registror

Instructions: One page per item listed on Form 1.

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
3	Round Meeting Table for in-office use	Broadly goals 1, 2, & 5	\$1,200
Brief Just	ification:		
The Regis office and	trar needs a meeting/work table within his office. He frequence the current table is not adequate and needs to be replace	uently meets with students, faculty and sta	aff in his

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Division: Academic Affairs

Department / Unit: Registrar

Instructions: One page per item listed on Form 1.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

4	AACRAO Directory if International Institions	1.3.3 and 2.1.6	\$950
Priority Number		Strategic Initiative(s) Number (e.g. 3.1.2)	Cost

Brief Justification:

This resource is used primarily by the Registrar's Office, Provost Office and International Programs. It is the go to resources for answering accreditation questions for international institutions. It is used to determine if credits can be articulated from an instutition, if faculty degreess will be accepted as equivalent to a US degree, and whether the institution is appropriate for a study-aborad placement, or worth pursuing as an exchange partner.

It is an expensive resource that should have been refreshed before now. The current resource is 10 years old and has been unreliable on several recent issues. The new directory also includes the directory on CD. CD is only available with purchase of printed directory.

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Division: Academic Affairs

Department / Unit: Registrar

Instructions: One page per item listed on Form 1.

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administrative, accreditation review.

Priority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost
5	iPad 2	5.3.1 and 5.4.1	\$750
Brief Jus	tification:		
screen an be replace	id is non-functional. The Apple Care contract ha	s network and Banner/INB. One of the iPads has a cr ad expired at the time the damage occured. This unit	acked needs to

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Form 3: Prioritized List of Recurring/Ongoing Budget Requests 2016-17

Division: Academic Affairs

Department/Unit: Writing and Learning Commons

Instructions: List all recurring/ongoing budget requests in priority order. Complete and attach a *Justification: Recurring/ Ongoing Budget Request* (Form 4) for each item listed. Form originator should calculate and include fringe benefits of 22.86%. In addition, for each new 1.0 FTE, include \$5,378 for the employer portion of health insurance.

Priority	Budget Request	Cost
Number		
1	Student wages	\$45,000
2	Conference travel	\$2,000
·		
·		
	Total	\$47,000

Division: Academic Affairs

Department/Unit: Writing and Learning Commons

Instructions: One page per item listed on Form 3.

Each justification MUST link to at least one specific strategic initiative from the WCU Strategic Plan, 2020 Vision: Focusing our Future. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

1	Student wages	1.6.7, 1.6.8, 2.1.3, 2.1.4, 2.1.5, 2.2.3	\$45,00
		1.1.3, 1.2.3, 1.2.4, 1.5.2, 1.6.1,	
oriority Number	Budget Request	Strategic Initiative(s) Number (e.g. 3.1.2)	Cost

Summary: Every year, the Writing and Learning Commons (WaLC) sees significant increases in the number of students who use tutoring services. In addition to this incremental growth in student participation, the WaLC has plans to implement three new initiatives that will further increase student usage and require additional student wages: peer academic coaching for first-generation college students, expanded academic support for summer learning community students, and exam preparation activities for graduate/professional entrance exams. The bulk of the WaLC's operating budget is allocated to student wages; however, this allocation has been stagnant since the WaLC's inception and does not reflect expanded services or the growing demand for services. A \$45,000 student wage increase is requested in order to sustain growth, to accommodate future expansions, to advance the strategic initiatives outlined below, and to address outcomes from the WaLC's 2012 Administrative Program Review.

Advance initiatives 1.6.1, "develop strategies that balance the University's aim to increase the academic profile of entering students while continuing to serve the educational role of access," 1.6.7, "increase the freshman-to-sophomore retention rate," 1.6.8, "increase the six-year graduation rate," 1.2.4, "incorporate the core abilities detailed in Goal 1.2," and 2.1.5, "create leadership and experiential opportunities at the local level, ensuring that all students participate in such opportunities and can document how these learning experiences are interconnected with their program of study." The mission of the Writing and Learning Commons is to provide students with the support, skills, and confidence they need to achieve academic excellence and become independent learners. The WaLC partners with faculty to identify qualified student tutors, provides tutor training that integrates the core abilities (learning outcomes) outlined in WCU's strategic Goal 1.2, and documents how tutors' experiences enhance their learning and develop their leadership skills. Over the past four years, the WaLC has experienced a 60% increase in the number of students using services and a 70% increase in the number of limes students have visited for help with writing assignments, course content, and general academic skills. Additionally, the WaLC has proposed implementation of a new Peer Academic Coaching program (fall 2016) designed to foster the success of first-year, first-generation college students.

Advance initiatives 1.5.2, "expand summer school enrollment by 25 percent by 2020," 2.1.3, "align...and consolidate academic support and experiential learning services to ensure interconnected, and efficiently provided assistance," 2.1.4, "develop...mentoring programs that help students develop a sense of personal, intellectual, and professional identity," and 2.2.3, "increase the number of academic living-learning communities that integrate active, collaborative, and interdisciplinary learning experiences." The WaLC supports the expansion of summer school offerings and enrollment by partnering with the Office of First Year Experiences to provide enhanced academic support for summer learning communities. This year, the WaLC and FYE Office collaborated to create a revised job description for the peer mentor positions that were previously housed in FYE. By combining these positions with existing tutoring positions in the WaLC, we are able to align training and assessment activities for these student employees, convey a more consistent message to the students being served, and ensure that these students will continue to utilize WaLC resources into the fall semester and beyond.

Advance initiatives 1.2.3, "Incorporate writing and research into all levels of the curricula." Address 2012 Administrative Program Review recommendation 5, "Develop a strategic plan to create a more stable model for staffing, particularly in its one-on-one [writing] conferencing" and recommendation 12, "Expand the Writing Fellows Program." Since 2013 the WalC has doubled Writing Fellows support across the institution, successfully placing Fellows in all five colleges and in the Kimmel School; however, the Writing Fellows operating budget has been stagnant since the program's inception in 2007. The WalC regularly collaborates with the Graduate School and graduate program directors in English, History, and Psychology to Identify graduate assistants who fulfill the first year of their assistantships as writing tutors in the WalC; however, this staffing model is unsustainable and places the WalC at risk of not being able to meet the increase in demand for services. Each year, the WalC gets a new group of graduate tutors, which contributes to inconsistency for undergraduate students who seek tutoring from one year to the next. By increasing the number of undergraduate writing tutors, the WalC would be able to offer continuity from year to year and would create a more welcoming environment for students who frequently use writing services, allowing them to work with the same writing tutor in subsequent years.

Advance initiative 1.1.3, "position WCU as a preferred provider of graduate and professional programs in the greater Ashevilte-Hendersonville area." Over the past year, the WaLC has absorbed costs associated with the implementation of review activities for students who are preparing to take graduate or professional entrance exams, including the GRE, LSAT, and MCAT. In order to continue these activities in the future, the WaLC needs sufficient funds to compensate the student leaders who organize and deliver these review activities.

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Division: Academic Affairs

Department/Unit: Writing and Learning Commons

Instructions: One page per item listed on Form 3.

Each justification MUST link to <u>at least one</u> specific strategic initiative from the WCU Strategic Plan, 2020 *Vision: Focusing our Future*. Justification narrative below must:

- 1) include a brief statement of how the request advances or fulfills the strategic initiative(s) identified.
- 2) address outcomes from program prioritization and/or program, administration, accreditation review.

riority umber	Budget Request		Strategic Initiative(s Number (e.g. 3.1.2)) Cost
2	Conference travel	·	4.2.1, 4.2.2	\$2,000

An increase to the WaLC's professional development budget would support initiatives 4.2.1 and 4.2.2, "make support for professional development a fiscal priority," and assess "supervisor's support for his/her unit's progress in professional development." This increase also represents an appropriate response to the 2012 Administrative Program Review recommendation 11, "Support professional development for staff, especially at conferences or forums that would enable them to stay current in their fields, learn new teaching strategies, and network."